



Board of Aldermen Request for Action

MEETING DATE: 3/18/2025

DEPARTMENT: Finance

AGENDA ITEM: Resolution 1449, Approving a Water and Wastewater Leak Adjustment Request

REQUESTED BOARD ACTION:

Motion to approve Resolution 1449, approving a water and wastewater leak adjustment request for Suzanne Bass in the amount of \$1,627.93.

SUMMARY:

The City has received notice from Suzanne Bass, a residential utility billing customer, of a repaired water leak and her request for a water leak adjustment. All requirements set forth in Ordinance 2989-18 have been met.

On or about February 27, 2025, the Utilities Division obtained electronic reads of water usage for the month of February. Those reads were uploaded to the billing system and staff was alerted to the accounts that had no, little or high usage.

Following the month of the February billing cycle, Suzanne Bass had started the cycle with a read of 4,023 and finished the February cycle with a read of 5,172, which resulted in consumption of 114,900 gallons. This amount was more than twice the established monthly average. As required by Ordinance 2989-18, Suzanne Bass has provided proof of repair/maintenance of the sprinkler line which caused the high usage during the February billing cycle.

If approved, the leak adjustment would issue a credit of \$1,627.93 to Suzanne Bass utility account.

PREVIOUS ACTION:

The Board has approved previous leak adjustments in this fiscal year when conditions have been met.

POLICY OBJECTIVE:

FINANCIAL CONSIDERATIONS:

Reduce utility revenues by \$1,627.93.

ATTACHMENTS:

- | | |
|---|-----------------------------------|
| <input type="checkbox"/> Ordinance | <input type="checkbox"/> Contract |
| <input checked="" type="checkbox"/> Resolution | <input type="checkbox"/> Plans |
| <input checked="" type="checkbox"/> Staff Report | <input type="checkbox"/> Minutes |
| <input checked="" type="checkbox"/> Other: Repair Documentation | |

RESOLUTION 1449

**A RESOLUTION APPROVING A WATER AND WASTEWATER
LEAK ADJUSTMENT REQUEST FOR SUZANNE BASS IN THE
AMOUNT OF \$1,627.93**

WHEREAS, the City approved Ordinance No. 2989-18 amending Section 705.110 of the Code of Ordinances on February 6, 2018; and

WHEREAS, Suzanne Bass, a residential utility billing customer with account 10-004371-02, has notified the City of a water leak and is requesting a leak adjustment; and

WHEREAS, the conditions set forth in Section 705.110 of the Code of Ordinances as amended have been met; and

WHEREAS, the adjustment calculation set forth in 705.110 of the Code of Ordinances as amended has been determined to be \$1,627.93.

**NOW, THEREFORE, BE IT RESOLVED BY THE BOARD OF ALDERMEN OF
THE CITY OF SMITHVILLE, MISSOURI, AS FOLLOWS:**

A water and wastewater leak adjustment in the amount of \$1,627.93 shall be credited to account 10-004371-02 of residential utility billing customer Suzanne Bass.

PASSED AND ADOPTED by the Board of Aldermen and **APPROVED** by the Mayor of the City of Smithville, Missouri, the 18th day of March, 2025.

Damien Boley, Mayor

ATTEST:

Linda Drummond, City Clerk



Water and Wastewater Leak Adjustment Request

Utility Customer Name: Suzanne Bass

Utility Service Address: 18710 Woodruff St

Utility Account Number: 10-004371-02

The residential utility billing customer referenced above has notified City staff of a water leak and is requesting a leak adjustment. City staff has verified the water consumption of the month(s) in question is more than two (2) times the monthly average for this property, no other leak adjustment has occurred in the previous thirty-six (36) month period, covers a single event and repair receipts have been provided.

In accordance with the Leak Adjustment Ordinance No. 705.110, the Board of Alderman may consider a leak adjustment calculated to be \$1,627.93 at the Board of Alderman meeting on 3/18/2025.

Upon resolution by the Board of Alderman, I, Suzanne Bass, shall make payment in full or make formal payment arrangements with City staff no later than ten days (10) following the Board of Alderman consideration. I understand that failure to do so will result in imposition of late fees and/or disconnection of service.

Suzanne M. Bass

Customer's Signature

3/11/25

Date



Water and Wastewater Leak Adjustment Calculation

Utility Customer Name: **Suzanne Bass**
 Utility Service Address: **18710 Woodruff St**
 Utility Account Number: **10-004371-02**

Breaking down key figures in Ordinance 2989-18(C), Adjustment Calculations

- The adjusted bill(s) shall charge the City's normal water rate on all water volume used up to two (2) times the average monthly water use for this property.

City's normal water rate (per 1,000 gallons): \$11.96
 Average monthly water usage for this property: 4,766 gallons

- Adjusted bill(s) shall also charge the City's wholesale water rate on all water volume used greater than two (2) times the average monthly water use for this property.

City's wholesale water rate (per 1,000 gallons): \$7.14

- If the leak is inside the home, the wastewater bill(s) shall not be adjusted because the water volume used will have drained into the sanitary system of the home.
 If the leak is outside the home, the wastewater bill(s) will be adjusted to reflect the average monthly wastewater usage for this property.

City's normal wastewater rate (per 1,000 gallons): \$10.17
 Average monthly wastewater usage for this property: 4,766 gallons
 Was the leak inside or outside the home: outside
 Was the wastewater billed winter average or actual usage: actual usage

Calculating the adjustment amount using Ordinance 705.110(C), Adjustment Calculations

MONTH 1	
Original Water Bill Amount	
114,900 gallons @ 11.96 per 1,000 gallons =	1374.20
Adjusted Water Bill Amount	
9,532 gallons @ 11.96 per 1,000 gallons =	114.00
+ 105,368 gallons @ 7.14 per 1,000 gallons =	752.33
	866.33
Water Discount =	507.87
Original Wastewater Bill Amount	
114,900 gallons @ 10.17 per 1,000 gallons =	1168.53
Adjusted Wastewater Bill Amount	
4,766 gallons @ 10.17 per 1,000 gallons =	48.47
Wastewater Discount =	1120.06

MONTH 2 (if applicable)	
Original Water Bill Amount	
gallons @ 11.96 per 1,000 gallons =	0.00
Adjusted Water Bill Amount	
0 gallons @ 11.96 per 1,000 gallons =	0.00
+ 0 gallons @ 7.14 per 1,000 gallons =	0.00
	0.00
Water Discount =	0.00
Original Wastewater Bill Amount	
0 gallons @ 10.17 per 1,000 gallons =	0.00
Adjusted Wastewater Bill Amount	
0 gallons @ 10.17 per 1,000 gallons =	0.00
Wastewater Discount =	0.00

Total Discount = 1,627.93

Go Green Lawn & Sprinklers

PO BOX 9292
KC, MO 64168
816-746-6392
sprinklermanjoe@gmail.com
www.gogreensprinklers.com

INVOICE

BILL TO

Bass Michelle
18710 Woodroff ST
Smithville, MO 64089

INVOICE # 44905

DATE 03/10/2025

DUE DATE 03/10/2025

TERMS Due on receipt

ACTIVITY	QTY	RATE	AMOUNT
Labor/Hr Labor / Hour (min 1 hr)	1.50	95.00	142.50
1113 850 Double Check 3/4 Inline W/Bv Febco	1	255.00	255.00
U134LF 3/4 X 3/4 Straight Connector Mnpt - Shark Lead F	1	17.18	17.18
discount Discount per Joe Warranty	1	-414.68	-414.68

PAID

Thank you for your business! We accept Credit/Debit Cards, ACH payments,
Please mail checks to PO Box 9292, Kansas City, MO 64168
This was caused by freeze damage and has been repaired completely.

BALANCE DUE

\$0.00

Thank you for your business!